At ALA, our people are committed to exceeding customers' expectations while consistently achieving the highest levels of compliance in all we do.

Our Global Quality Management System (QMS) is focused on:

- *Pursuing a zero-defect mindset for all products and services we deliver.*
- *Building ethical and sustainable long-term partnerships with all our business partners.*
- *Implementing a robust Counterfeit Parts Prevention Program across the entire supply chain.*
- *Standardizing processes and procedures across all Group locations and building on our lean organizational structure to maximize our competitiveness.*
- *Anticipating and mitigating risks which may arise within our environment so to reduce their potential impacts on our performance.*
- *Creating and maximizing opportunities to deliver the best level of service possible to our Customers.*
- *Complying with all applicable quality, statutory and regulatory requirements at all times.*
- *Making ALA more sustainable and accountable to our stakeholders and the public by building our own Corporate Social Responsibility (CSR) framework.*
- *Promoting a culture of continuous improvement and supporting ALA's vision to become the Supply Chain Integrator of choice to the most demanding high-tech industries.*

ALA